



September 19, 2008

Dear Randy,

Thank you so much for addressing our membership yesterday. What a great way to start the day! The issue of managing change in the workplace - and in our lives - is especially relevant to many of our members as they face the obvious uncertainties. Remembering that it is ok to laugh at yourself (and you!) puts us back on the right track. I know that our members truly enjoyed your presentation.

Enclosed is a Yarmouth Clam Festival t-shirt that I hope will be the right fit. Unfortunately, I didn't have the orange one, but I think you will like the blue just as well.

Thanks again for coming to Yarmouth. I look forward to working with you again in the future.

Best regards,

A handwritten signature in blue ink that reads 'Carolyn'.

Carolyn Schuster  
Managing Director